



QA Testing Services for Software Company

PROJECT DETAILS

 Application Testing

 Oct 2022 - Ongoing

 \$10,000 to \$49,999



"They are always looking for ways to improve or address any issue we identify."

PROJECT SUMMARY

QASource provides ongoing QA testing services for a software company. The team is responsible for planning tests, writing test cases, regressing bugs, and reporting status, among several other tasks.

PROJECT FEEDBACK

QASource has quickly found issues within four weeks of starting the project, proving their reliability. They listen attentively, meet the agreed delivery schedules, and continuously look for solutions to resolve problems. Further, they communicate effectively via Slack and email.



The Client




Please describe your company and position.

I am an executive of a software company

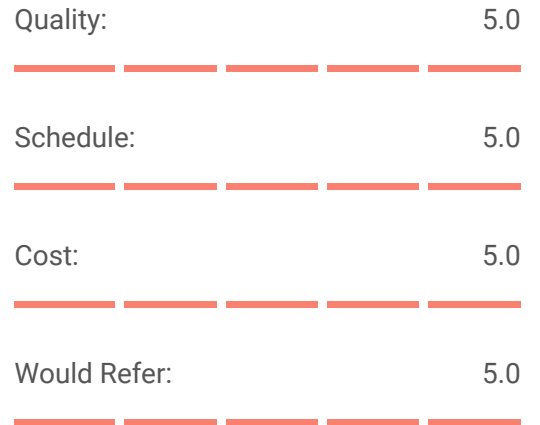
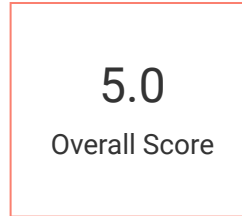
Describe what your company does in a single sentence.

BastionZero provides secure zero trust access to your infrastructure and applications.

The Challenge

-  Executive, Software Company
-  Software
-  Boston, Massachusetts

CLIENT RATING





The Approach

How did you find QASource?

Online Search

What was the size of QASource's team?

2-5 Employees

Describe the scope of work in detail. Please include a summary of key deliverables.

QASource will be responsible for building the QA team to handle testing of applications developed by BastionZero. Work involves teaming up with the appointed contacts and development team from the initial phases of the project life cycle to ensure a high degree of reliability, maintainability and performance.

General QA tasks include planning tests, writing test cases, executing tests, writing and regressing bugs, automation testing and reporting status and results on all these activities; all of which are traceable to BastionZero business requirements and align with BastionZero release schedule.

Functional Testing Activities:

Deliverables:

Automation Activities:

Deliverables:





The Outcome

Describe their project management. Did they deliver items on time? How did they respond to your needs?

The team at QASource ran the project, established delivery schedules, and held themselves accountable for the results. The communication was excellent and any technical challenges were brought to our attention and worked on together.

What did you find most impressive or unique about this company?

QASource listened to all of our feedback during the selection, onboarding, and ongoing project process. They are always looking for ways to improve or address any issue we identify. One example, as we onboarded the QASource team it was clear they needed some advanced linux knowledge for what we were doing.

QASource identified the training needs, shared the syllabus with us, then got the team trained up. Once the training was completed it was apparent how much they learned and how quickly they were able to turn the learnings into results.

Are there any areas for improvement or something QASource could have done differently?

From sales, to the automation team, to the execs and support - everyone was fabulous to deal with.

