Automated & Manual Testing for Software Company

PROJECT DETAILS

🏷 **Application Testing**

📅 **Mar 2022 - Ongoing**

💲 **Confidential**

" *"They were able to work quickly to understand the product and produce useful tests and test cases."*

PROJECT SUMMARY

QASource performs automated and manual tests for a software company's existing suites. UI automation tests are created in Java using behavior-driven development, and API-level testing has also begun.

PROJECT FEEDBACK

QASource's automation tests have saved hours of regression testing, and manual testing has also reduced the client's release cycle. Despite working on tight deadlines, the team actively participates in daily meetings and sends daily and monthly progress reports to the client.

The Client

Please describe your company and your position there.

I am the QA Director for a Software company servicing the Utility space
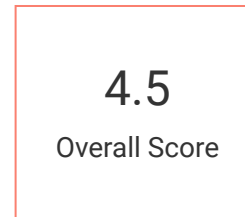
The Challenge

For what projects/services did your company hire QASource?

We needed help to add automation tests to our existing suites while also accelerating the manual testing done to make timely releases.

QA Director,
Software Company

Software

Alpharetta, Georgia

CLIENT RATING

4.5
Overall Score

Quality: 4.5

Schedule: 4.5

Cost: 5.0

Would Refer: 5.0

The Approach

How did you select this vendor and what were the deciding factors?

We selected this vendor after interviewing a few, because of their automation expertise and being able to overlap with our workday. This allowed us to interact with the offshore team during normal business hours.

Describe the project in detail and walk through the stages of the project.

Their team was able to create and maintain automated tests for our software. They are also integral in learning the product and executing manual tests. UI Automation tests were created in Java using BDD. API Level testing has just begun also using Java.

How many resources from the vendor's team worked with you, and what were their positions?

We work with two automation engineers/

The Outcome

Can you share any outcomes from the project that demonstrate progress or success?

The automation tests have saved hours of regression testing. Their manual testing has also shaved days off our release cycle.

How effective was the workflow between your team and theirs?

We work on tight deadlines and the team participates in daily meeting to share their progress and questions with the rest of the team. In addition there is a posted daily and monthly progress report. They also share their questions with the development team through Teams when appropriata

What did you find most impressive or unique about this company?

They were able to work quickly to understand the product and produce useful tests and test cases.

Are there any areas for improvement or something they could have done differently?

Any improvement has been addressed in a timely manner after it's been shared with the team.

QASource

sales@qasource.com
+1 (925) 271-5555
info.qasource.com/lp/clutch-requirements-analysis